



Continuous Data Protection via Cloud-first backup, without the cost and complexity

SirviS Continuous Data Protection (CDP) is designed to provide a streamlined, cloud-first data protection service for physical and virtual servers, workstations, business documents, and Microsoft 365° data in one web-based dashboard. Backup can help reduce the cost and complexity of data protection—without sacrificing speed or reliability. Storage in our global private cloud is included.



BUILT FOR THE CLOUD

- » Backing up to the cloud isn't an afterthought with SirviS CDP Backup; it was built for that.
- » True Delta deduplication, compression, and WAN optimization help make daily backups fast by sending only changed bytes.
- » Cloud storage (including archiving) is included at no extra charge in data centers located worldwide.
- » AES 256-bit encryption protects backup files in transit and at rest.

FLEXIBLE RECOVERY OPTIONS

- » Get multiple recovery options from a single product, with no extra charges for different recovery methods.
- » Leverage fast file- and folder-level recovery and full system recovery with bare-metal restore or virtual disaster recovery.
- » Create a standby server via our continuous recovery option.
- » Recover at LAN speed via the LocalSpeedVault option if needed.

| Concess | Product | Constitution |

TrueDelta technology sends a fraction of the data over the WAN during daily backups.

NO HARDWARE HASSLES

- » SirviS CDP is a SaaS application—no need to install on or maintain a local application server.
- » No physical appliance required, which helps save you time and money.
- » No need to buy, provision, or manage local data storage for your backups. Storage in our private cloud is included.
- » Keep an optional local copy of your data using an existing network share or other hardware with LocalSpeedVault.

EFFICIENCY AND EASE OF USE

- » Simplify backup management and spend less time on routine tasks.
- » Manage server, workstation, document, and Microsoft 365* backups for multiple locations or customers from a single dashboard.
- » Automate backup deployment with device profiles to help provide consistent configurations.
- » Manage by exception with customizable views and reporting.



Define profiles for device types for auto-deployment to help save time and increase consistency.



FEATURES AT A GLANCE

TrueDelta Technology

- » Byte-level change tracking between backups helps ensure only changed data gets sent over the WAN.
- » Proprietary deduplication and compression technology means daily backups are a fraction of selected size.
- » WAN optimization helps minimize bandwidth usage; bandwidth throttling is available during business hours for slow network connections.
- » **Restore only what has changed** for efficient recovery.

End-to-End Security

- » AES 256-bit encryption is used to help secure files that remain encrypted in transit and at rest.
- » Create your own private key or have one generated for you during deployment when using the standalone version.
- » ISO-certified data centers are located worldwide, with additional certifications by location.
- » Role-level access lets you grant limited access to backups as needed.

Data Centers Around the World

- » Backup storage in our private cloud is included in your price.
- » More than 30 data centers to choose from, located across four continents.
- » **ISO 27001, ISO 9001,** and other certifications depending on your chosen data center.
- » Using one vendor for your backup software and cloud storage simplifies billing and support.

Microsoft 365 Data Protection*

- » Recovery of deleted items helps you keep control of your customers' data in Microsoft 365.
- » Manage Microsoft 365 backups from the same dashboard as server and workstation backups.
- » Up to seven years' data retention to help your customers meet regulatory requirements.
- » Storage in our global private cloud is included. Fairuse policies apply.**

Country	HIPAA	IS027001	ISO9001	NIST 800-53	PCIDSS	SOC 1 TYPE II	SOC 2 TYPE II
Australia		х			х	x	х
Belgium		х					
Brazil		х	х		х	x	x
Denmark		х				x	x
France		х	х		х	x	x
Germany		х	х		х		
Italy		х	х		х	x	x
Netherlands		х	х		х		
Norway		х	х				
Portugal			х		х		
S.Africa			х				
Spain		х					
Sweden		х	х				
Switzerland		х	х		х	x	x
UK		х	х		х	х	х
Canada	х	х	х	x	х	x	х
USA	х	х	х	х	х	х	х

"The cloud management console includes great monitoring and alerting capabilities for my entire customer base. Very knowledgeable 24/7 support. Proven to have easily recovered clients from ransomware attacks."

— Director, Storage Provider

Backup data is stored in worldwide data centers built for security and regulatory compliance.



SUPPORTED OPERATING SYSTEMS

Windows®	7, 8, 8.1 and 10			
Windows Server®	2008 SP2, 2008 R2, SBS 2011, 2012, 2012 R2, 2016 (limited), Windows Server 2019 (limited)			
	10. Yosemite			
	11. El Capitan			
	12. Sierra			
macOS®	13. High Sierra			
	14. Mojave			
	15. Catalina			
	16. Big Sur			
	CentOS 5, 6, 7			
GNU/Linux®	Debian 5, 6, 7, 8			
	OpenSUSE 11, 12			

DATA SOURCES FOR BACKUP

The Backup Manager handles **individual files and directories**

as well as complex systems, such as:

» Microsoft SQL Server®

» Microsoft Sharepoint

» VMware®

» Oracle®

» Microsoft Hyper-V®

» MySQL®

» Microsoft Exchange

In addition, you can back up and recover the configuration of your **operating system** (the "System State" data source) and <u>Microsoft 365</u>.

"It's crazy how little data is sent in daily backups using SirviS CDP. We're backing up GBs of data, yet by using the LocalSpeedVault and TrueDelta, we're only transferring a couple of hundred MBs. Backups that used to take eight hours are now complete in ten minutes."

— Director, IT Solutions Company

"Simple to use, enterprise-class features, very fair on the storage limits, and no gimmicks. 24/7 support. Above all, I saved a client's burning building with this backup service. You can schedule backups nightly, twice a day, or down to every hour if you choose."

— VP, Managed Services Provider



ADDITIONAL FEATURES

Available on all supported operating systems

- » Multilingual support. You can use the Backup Manager in any of these seven languages: English, Dutch, Russian, German, Spanish, French, or Portuguese.
- » Remote management. You can send remote commands to the Backup Managers on your end users' devices.
- » Proxy connections. The Backup Manager can work from behind a proxy server.
- » Email reports. Receive email updates on status or recent backup and recovery sessions. This can be done by an end user in the Backup Manager or remotely by a service provider or a system administrator.
- » Bandwidth usage control. Help ensure your bandwidth usage never exceeds a specified limit.

Management Console	https://backup.management/
(Web) Backup Manager	Client-side backup application available in English, Dutch, Russian, German, Spanish, French, Portuguese, and Norwegian
Virtual Drive	Optionally installed with the Backup Manager, this allows self-service access to backed-up data via local file browser
Recovery Console	Multi-instance recovery tool for setting up proactive or on-demand data recovery from servers and workstations to any location
Bare-Metal Recovery	Create bootable USB or CD media to recover your system directly to bare hardware without a prior OS installation
Server Tool	Self-service tool for managing seed uploads or downloads from almost any location
Storage Node Installer	Optional installer for self-hosted storage node



SirviS provides engineering expertise, resource planning and project management as an all-in-one, transformative IT solution, driving business evolution - globally.

Delivered via our Global Super Network of technology providers, combined with our Global Integration Center and Remote Services, businesses around the world rely on SirviS' expertise to advance their technology objectives efficiently and timely.

SirviS Clients and Channel Partners benefit from our unique ability to operate efficiently with agility in their own IT environment and/or remotely, providing the right people, resources and solutions to successfully execute even the most demanding IT projects, with cost-effective, expert IT solutions, across the globe.